



Global

- Preventative maintenance and repair**
- > Preventative maintenance twice a year
 - > Travel and labour for repair
 - > Parts for repair
 - > 10% reserved conditions on the purchase of wear and tear spare parts.

Service agreement Summary of included services	Year 1	Years 2	Years 3	Years 4	Years 5
Preventative maintenance	■	■	■	■	■
<div>> Two scheduled maintenance visits per year to keep the equipment in excellent working condition.</div> <div>> Full engineer's report issued to classify and prioritise all recommended work based on health, safety and functionality.</div>					
Service level agreement	■	■	■	■	■
<div>> The service agreement extends the provision of the defined response time already included in the warranty, and offers the highest probability of an effective repair.</div>					
Travel and labour	■	■	■	■	■
<div>> This covers both travel and labour for the duration of the agreement when the standard manufacturer warranty ends.</div>					
Parts for repair	■	■	■	■	■
<div>> This covers parts replaced during the agreement when the standard manufacturer warranty ends.</div> <div>> No limit on spare parts usage (subject to agreement terms*).</div> <div>> Genuine Technogym spare parts used for all repairs.</div> <div>> Aesthetic parts and parts subject to wear and tear are excluded.</div>					
Spare parts subject to wear and tear and aesthetic	Reserved conditions -10%	Reserved conditions -10%	Reserved conditions -10%	Reserved conditions -10%	Reserved conditions -10%
Remote software updates	■	■	■	■	■



- Legend:**
- Included with service agreement
 - Included with the sctandard equipment warranty
 - Billable services, not included in the agreement